



STATE OF TENNESSEE
DEPARTMENT OF ENVIRONMENT & CONSERVATION

**REQUEST FOR INFORMATION # 32701-0516
AMENDMENT # 3
CUSTOMER RELATIONSHIP MANAGEMENT (CRM),
FISCAL, AND/OR INDUSTRY SPECIFIC PERMIT
MANAGEMENT SYSTEM**

DATE: August 3, 2023

RFI # 32701-0516 IS AMENDED AS FOLLOWS:

1. State responses to questions and comments in the table below amend and clarify this RFI.

Any restatement of RFI text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFI document.

RFI SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
6.9 & 10 Cost	7	Please provide the number of potential users of the platform	TDEC has 1,992 full time employees. Without knowing the breadth of what is being proposed, we cannot determine the number of users at this time. The best approach would be to give pricing on a per 1 user basis for this pricing estimate
6.7 Technical	6	What types of systems you are currently using, so that we can also scope out the project accordingly and check for potential integrations?	We understand the reason for your question, although we have provided all of the specific details that we are allowed to provide related to current systems, keeping within guidelines of security protocols. Because this is an RFI, we welcome your best guidance related to the type of systems or processes you might be suggesting to respond to the difficulties described in the RFI.

2. RFI Amendment Effective Date. The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFI not expressly amended herein shall remain and be effect.